

## Benecard Central Fill Mail Order and Specialty Pharmacies

- 90-day supplies of maintenance medications delivered where you need them! We mail prescriptions to the address of your choice: home, office, or other convenient location.
- One-on-one nurse and pharmacist consultations for specialty prescriptions! We want to be sure you're comfortable with your medication and how to take it. Our clinicians will speak to you before and after every fill and refill, to ensure you have everything you need and that your medication is working for you.
- Online refills with the BeneCard PBF mobile app and at benecardpbf.com!

  Never miss a refill. Turn on refill reminders in the member portal at benecardpbf.com, then use the mobile app to submit your refill request with a few simple taps when it's time to order!

## **24-Hour Member Services and Pharmacist Support**

Our live, U.S.-based Member Services Representatives are here for you 24 hours a day, 365 days a year. Simply call the number on the back of your prescription benefit member ID card.

Need to speak to a pharmacist? One is always on call! Contact Member Services at any time to ask to speak with one of our experienced professionals.

## **Get Started Today**

Switching to Benecard Central Fill is easy. Use any of the options below!

- **E-prescribing:** Ask your prescriber to submit new prescriptions to Benecard Central Fill electronically.
- **Fax:** Have your prescriber fax prescriptions to 1-888-907-0040. Ask them to include your name, address, and phone number. *Please Note:* We can only accept prescriptions by fax when received from a doctor's office.
- **Phone:** Call us at the number on the back of your member ID card and ask us for help transferring existing prescriptions or obtaining new ones.
- Mail: Create or log into your member account at benecardpbf.com to download a copy of the Mail Order Request Form. Complete the form and mail it with the original hard copy of your prescription to: Benecard Central Fill, PO Box 779, Mechanicsburg, PA 17055. You may also be able to obtain a form from your Benefits Office.

We take your privacy seriously. All personal health information you provide to Benecard Central Fill and BeneCard PBF is kept strictly confidential, as required by the privacy rules of the Health Insurance Portability and Accountability Act.